

# Modernization Bulletin

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This publication will be used periodically to provide notifications and information about Ginnie Mae Modernization efforts. This is not a device to implement official policy changes to Ginnie Mae's Mortgage-Backed Securities (MBS) programs. If you have any comments or suggestions on how to make this publication more informative and helpful, please contact [askGinnieMae@hud.gov](mailto:askGinnieMae@hud.gov).

## Service Outage Resolved to Single Family Repayment Metric on IOPP Scorecard

Ginnie Mae has resolved the service outage of the Single Family Prepayment Rate Metric, which impacted the Issuer Operational Performance Profile (IOPP) scorecard for Single Family Issuers. Single Family Issuers can expect that the Single Family Prepayment metric will display the most recent available data. For more information on the outage see [Modernization Bulletin No. 27](#).

For additional questions and assistance please contact Ginnie Mae Customer Support at [askGinnieMae@hud.gov](mailto:askGinnieMae@hud.gov).

Ginnie Mae is a wholly owned government corporation within the U.S. Department of Housing and Urban Development. Ginnie Mae pioneered the mortgage-backed security (MBS), guaranteeing the very first security in 1970. An MBS enables a mortgage lender to aggregate and sell mortgage loans as a security to investors. Ginnie Mae securities carry the full faith and credit of the United States Government, which means that, even in difficult times, an investment in Ginnie Mae is one of the safest an investor can make.

